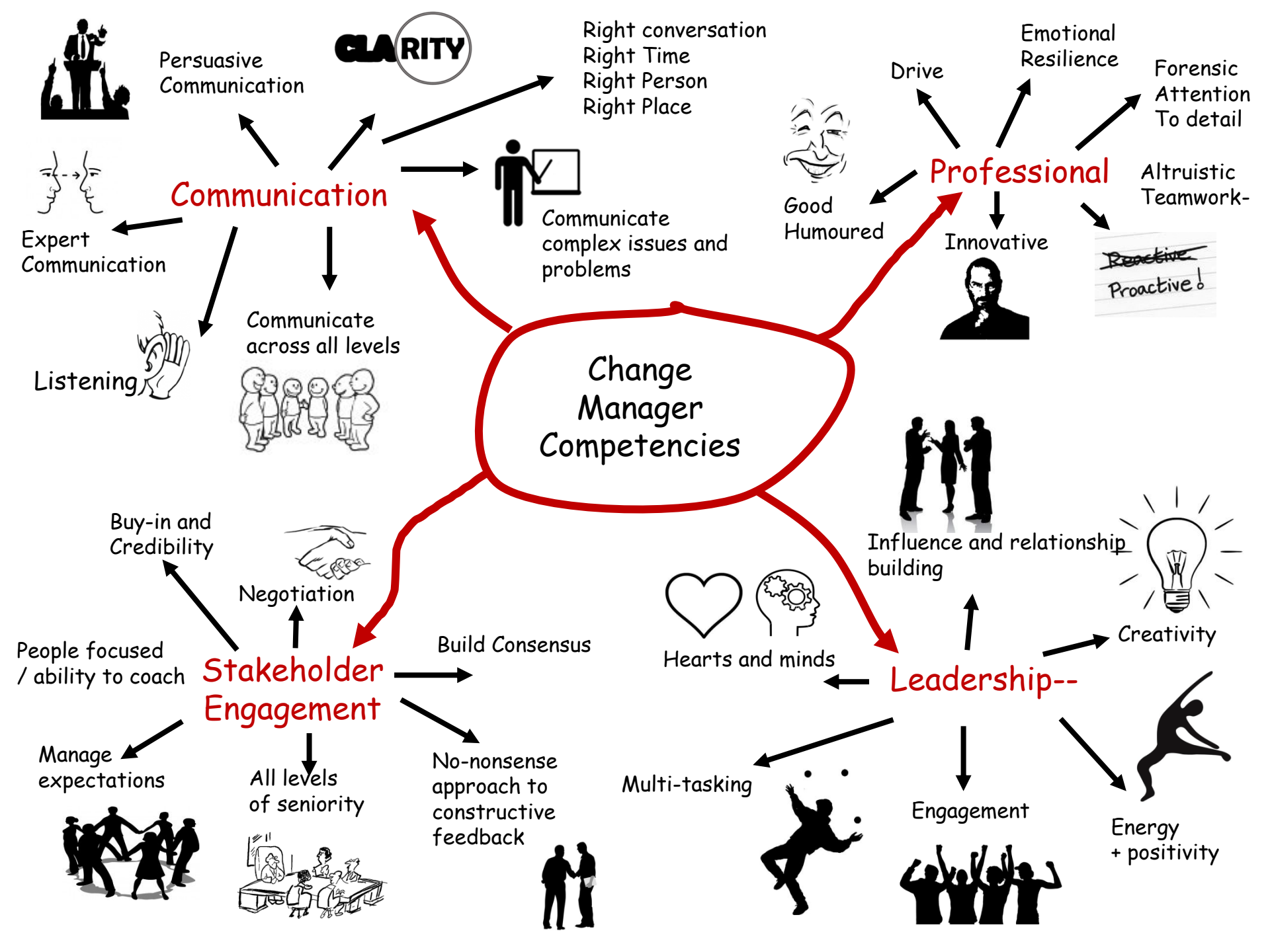
Change Manager Competencies
Communication
Persuasive Communication
CLARITY
Right conversation
Right Time
Right Person
Right Place
Expert Communication
Communicate complex issues and problems
Listening
Communicate across all levels
Professional
Drive
Emotional Resilience
Forensic Attention To detail
Good Humoured
Altruistic Teamwork-
Innovative
Reactive
Proactive!
Stakeholder Engagement
Buy-in and Credibility
Negotiation
People focused / ability to coach
Build Consensus
Manage expectations
All levels of seniority
No-nonsense approach to constructive feedback
Leadership--
Influence and relationship building
Hearts and minds
Creativity
Multi-tasking
Engagement
Energy + positivity